

FAQ

1. Q. Are public accounts supported?

A. Public accounts in DARPAN Dashboard that are not part of organization will not be able to login indashboards. However, State Admin may configure default Dashboard of the state for public view.

2. Q. Can I view dashboards on my tablet?

A. Yes.

3. Q. Can I view dashboards on my phone?

A. Yes.

4. Q. Can I embed my dashboard in DARPAN?

A. No. However you can provide a web url which will open in new window.

5. Q. How can I provide feedback?

A. Go to url <https://dmdashboard.nic.in>, and at footer there is option of feedback.

6. Q. Can users create two accounts with the same e-mail address?

A. No. DARPAN does not allow users to create two accounts with the same E-mail address.

7. Q. What is the DARPAN dashboard?

DARPAN is nationwide replicated as a platform for Dashboard Services and developed as a product as per e-GOV standards. It is a comprehensive, generic and configurable multilingual Dashboard product for Chief Ministers, Governors, Chief Secretaries, Divisional Commissioners and DMs/DCs across Districts & States.

8. Q. How do I set the language in the DARPAN dashboard?

A. Language can be set at time of State Administrator registration into the Dashboard Services.

9. Q. Can I customize my dashboard?

A. Yes. State Admin may customize and configure the view of the Dashboard as per their requirement.

10.Q. Where does the dashboard data come from?

A. Regular data updation at predefined frequency through Web services / APIs in Dashboard Services. The data on Dashboard is published and managed by respective Departments.t on this website is published and managed by Respective Departments

11.Q. Can I drill into data on the dashboard to see details?

A. Yes.

12.Q. What does the DARPAN dashboard display?

A. **DARPAN** facilitates presentation of real time data on Key Performance Indicators (KPIs) of selected schemes/projects to the senior functionaries of the State Government as well as District Administration which can be used for planning, evaluation and monitoring. It Provides the State and District administration an online single window tool to deliver real-time, dynamic project monitoring system using Time-Line Series and Analytics.

13.Q. Is there a preferred browser to view the DARPAN dashboard?

- A.** You can view the DARPAN dashboard in most common browsers.
Best viewed in Chrome 55.0+, Mozilla 50+, IE 11+, Safari 5+ with resolution 1360x768 Pixels.

14.Q. The data is incorrect in the dashboard. How can I get help?

- A.** Contact State Admin of the respective Department.

15.Q. Why was the DARPAN Dashboard launched?

- A.** Government at various levels implements lot of welfare programmes and schemes at state and below levels for the benefit of the citizens. It is important that such programmes are monitored effectively at various levels so as to measure outcome and impact of the projects and take appropriate decisions and actions DARPAN Dashboard has launched.

16.Q. Who is the intended audience for the DARPAN Dashboard?

- A.** DARPAN Dashboard is a consolidated dashboard product for Chief Ministers, Chief Secretaries, Divisional Commissioners and DMs/DCs across Districts & States as well as for citizen of states (view only).

17.Q. What information does the DARPAN Dashboard display?

- A.** It facilitates presentation of real time data on Key Performance Indicators (KPIs) of selected schemes/projects (in form of comparison graph, numeric values, percentage) to the senior functionaries of the state government as well as district administration which can be used for planning, evaluation and monitoring.

18.Q. How often should data be updated?

- A.** Data of DARPAN Dashboard is updated based on data availability frequency of specific project/scheme, i.e. Daily, Weekly, Forth Nightly, Daily etc.

19.Q. What is a project/services?

- A.** Project/ services are the welfare programmes and schemes which is launched by the government for the benefit of the citizens.